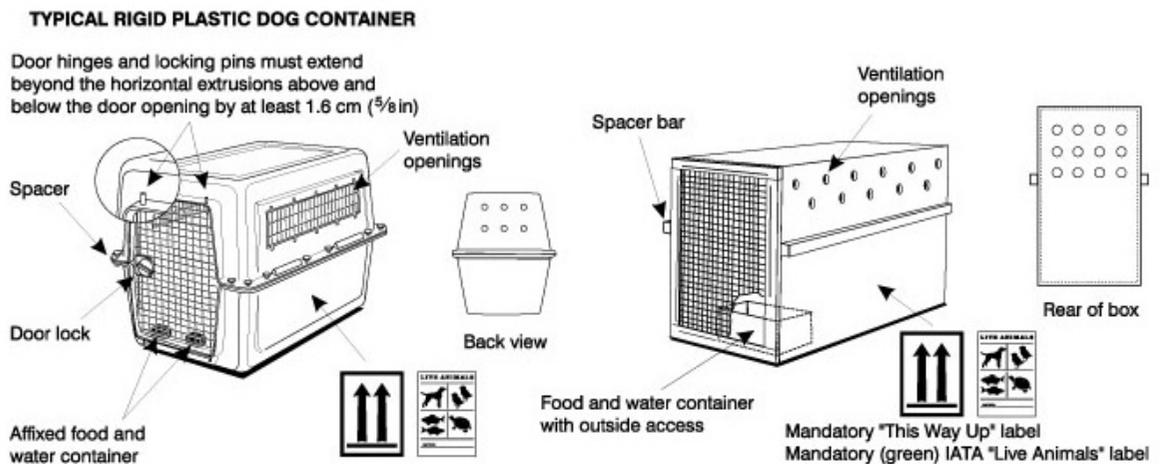


Container Requirements for transporting animals in cargo holds

You must have a correctly sized container otherwise we may have to refuse to take your pet. The following requirements must be met:

- The container must be large enough for the pet to stand up, turn around and lie down in a natural manner. Your pet will be in the container for some time and therefore, it should be as comfortable as possible .
- The container must be strong enough to protect your pet during transport, be secure enough to contain it and have sufficient ventilation on all four sides, to ensure the air quality in the container will not deteriorate .
- The door must be secured in such a manner that it will not open accidentally or your pet cannot open it during handling and transport .
- Your pet's nose and paws should not be able to fit through any ventilation opening or door mesh.
- The container must have a water pot and a food container accessible from the outside.
- Fibreboard or wiremesh containers are not suitable for air transportation .

Kindly check below a typical example of a suitable container for air transport:



(source: IATA - Live Animal Regulations)

Update: June 2013

The chart and measurements we provide are standard airline sizes *:

SIZE	DIMENSIONS (cm)		
	(L) Length	(W) Width	(H) Height
SMALL	53	41	38
MEDIUM	69	51	48
INTERMEDIATE	81	56	58
LARGE	91	61	66
EXTRA LARGE	102	69	76
GIANT	122	81	89

* Please keep in mind that each crate manufacturer may have different standards for crate sizes. In other words, a SMALL series crate in one brand may not be the same as a SMALL series in a different brand.

NOTE:

Please make sure your pet is traveling in the correct size crate. Crates that are either too big or too small will cause your animal to be refused at the airport. It may seem logical to give as much room as possible for comfort, but putting i.e. a small sized animal into a GIANT crate will cause the dog to be bounced around inside the container if turbulence should occur, making for a very high injury potential. Please make sure there are at least **5cm** from the top of the head or tip of the ear (whichever is higher) to the top of the crate when your pet is sitting or standing in a natural position. It must also be able to turn around without squeezing himself against the sides and be able to lie down comfortably.

Most pet stores sell containers or you can have one made to measure to the International Air Transportation Association (IATA) specifications. Further information can be found on the IATA website at <http://www.iata.org/animals> or alternatively you can contact our cargo department at:

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