Wheelchair Types:

**WHCR** (R for Ramp): Passenger who can walk up and down stairs and move about in an airplane cabin but who requires a wheelchair or other means for movements between the airplane and the terminal, in the terminal and between arrival and departure points on the city side of the terminal.

**WCHS** (S for Steps): Passenger who cannot walk up or down stairs but who can move about in the airplane cabin and requires a wheelchair to move between the aeroplane and the terminal, in the terminal and between arrival and departure points on the city side of the terminal.

**WCHC** (C for Cabin): Passenger who is completely immobile, who can move about only with the help of a wheelchair or any other means and who requires assistance, at all times from arrival at the airport to seating in the airplane or, if necessary, in a special seat fitted to his/her specific needs, the process being inverted at arrival.

**MEDIF Procedure**

For all the cases of sick passengers’ transportation arranged by Olympic Air medical services and for which a Medical Information Form is required (MEDIF), the following procedure is applied:

Medical Certificate forms should be filled in. These forms should be forwarded by the travel agent to TSU department via mail or fax and as soon as an approval/denial is given from Olympic Air’s medical advisor the travel agent is informed. Passengers with mobility problems should be advised that they should be at the airport no later than 1 hour before the flight departure, in order to allow sufficient time to serve them properly.

**PART ONE – INCAD**

The first part is for informational purposes and should be completed before the journey of the passenger. It should be completed by the officer serving the passengers (booking, issuing or check-in) who must complete all questions using capital letters. Having completed the form, there should be signed the declaration of exemption of the carrier, located at the bottom of the form by the passenger. If the passenger is not present at the completion of the form, then please send it by fax and have it returned signed by the passenger. In cases of chronic diseases, (e.g. paraplegics, chronic asthma, etc.) INCAD (part1) must be completed.

**PART TWO - MEDIF**

The second part is the Medical Information Form. This statement is confidential and should be completed by the treating physician using capital letters.

**MEDICAL OXYGEN**

Olympic Air can provide supplementary medical oxygen on board of all aircrafts. Olympic Air provides Medical Oxygen bottles* and or passenger can use its own Oxygen bottle on board. One copy of MEDIF required on board so Crew will have all information for oxygen flow. No extra seat is needed in that case.

*Olympic Air provides Oxygen Bottles ONLY for flights from/to or through ATH.

**USE OF OXYGEN DURING TRANSFER AT ATH**

Oxygen bottles can be provided at transfer point by OA if all the segments are operated by OA. Otherwise the passenger can only use his OWN oxygen bottles.
In case of connecting flights our medical advisor will give special instructions and special treatment will apply at any case. Connection time should not exceed one (1) hour. At any case connecting point must be ATH only. Request shall be made at the time of booking based on the information of the MEDIF.

**PERSONAL MEDICAL OXYGEN BOTTLES**

Personal Oxygen bottles are allowed for transportation in the cabin of Olympic Air. In case of Personal Oxygen bottles the declaration form* must be completed by passenger prior its departure.

Medical Oxygen bottles owned by pax or medical escort (MD or RN) are allowed into OA flights (operated by Olympic Air) with these three characteristics:

- Max Volume 2lt.
- Max Pressure 200bar
- Max weight 5 kg. (per oxygen cylinder)

* Declaration Form must be completed and signed maximum four (4) hours prior departure. Original copy at station file and one copy for Cabin Crew.

**LIQUID AND CHEMICAL OXYGEN**

Transportation of liquid and chemical oxygen generators are not permitted on the aircraft. (POC is allowed according OA’s procedures)

**LIMITATIONS of ACCEPTANCE**

Olympic Air provides its own bottles for its own flight (no exchange of company bottles between the other carriers e.g. Code Share flights)

Transportation of liquid oxygen and chemical oxygen generators is not permitted on an aircraft.

Oxygen flow will be confirmed by our Medical Services Provider and has to be stated on the MEDIF. This is because the oxygen flow is not standard for all patients.

More than one bottle may be required per passenger. This will be confirmed by our Medical Services Provider. Medical Services Provider will advise the need of escort.