

ΑΚΟΥΣΙΑ ΕΠΑΝΕΚΔΟΣΗ ΕΙΣΙΤΗΡΙΟΥ

1. Πρώτα διαλέγετε την/τις πτήση/πτήσεις και μετά από τις παρακάτω επιλογές επιλέγετε

Create Fare

2. Εν συνεχεία από την μάσκα ανοίγετε την επιλογή **Use Ticket Data** και επιλέγετε το αρχικό εισιτήριο.

Stored Fare

Office ID: ACEM Agent ID: oatestc Origin Destination: ATHJKH Validating Carrier: OA

Passenger Type: ADT Use Ticket Data: 0505745792834 Last Date/Time to ticket:

Ticket Data Flight Information

NO	STP	DEP	ARR	AL	FLTNO	CL	DATE	TIME	ST	FARE BASIS	DESIGNATOR	NVB	NVA	BAG
1	O	ATH	JKH	OA	272	K	18JUL16	10:40	HK	KNOBAGD		18JUL	18JUL	0PC

STP	DEP	ARR	AL	FLTNO	CL	DATE	TIME	ST	FARE BASIS	DESIGNATOR	NVB	NVA	BAG
O	ATH	JKH	OA	272	K	18JUL16	10:40	HK					

Fare Details

Base Fare	EUR	37.00
Equivalent Fare		
Taxes	EUR	37.18
Tax Details		
Total	EUR	74.18

Commission and Information

Commission	Amount	1.00
Reason	FIRST TICKET	
Tour Code		
Endorsements	NON REF/FL/CHG RESTRICTED VALID OA FLIGHTS SHOWN	

Fare Calculation Line

ATH OA JKH 37.00 KNOBAGD EUR 37.00 END

Received From: OATESTC

3. Συμπληρώνετε την νέα μάσκα διατηρώντας το αρχικό fare basis και το αρχικό baggage allowance.

4. Αλλάζετε το **Commision box** σε "percent".

Στο πεδίο **Reason** επιλέγετε **Reissue**,

Στο πεδίο **Endorsments box** συμπληρώνετε: *Invol Reissue due to.....* (το λόγο για τον οποίο κάνουμε involuntary reissue).

5. Στο πεδίο **Fare Calculation Line** συμπληρώνετε το I- στην αρχή της πρότασης.

Η νέα μάσκα θα πρέπει να έχει την παρακάτω μορφή:

Stored Fare

Office ID: Agent ID: Origin Destination: Validating Carrier:

Passenger Type: Use Ticket Data: Last Date/Time to ticket:

Ticket Data Flight Information

NO	STP	DEP	ARR	AL	FLTNO	CL	DATE	TIME	ST	FARE BASIS	DESIGNATOR	NVB	NVA	BAG
1	O	ATH	JKH	OA	276	M	18JUL16	21:35	HK	MNOBAGD		18JUL	18JUL	0PC

STP	DEP	ARR	AL	FLTNO	CL	DATE	TIME	ST	FARE BASIS	DESIGNATOR	NVB	NVA	BAG
O	ATH	JKH	OA	270	Y	19JUL16	05:25	HK	MNOBAGD				0PC

Fare Details

Base Fare	EUR	91.00
Equivalent Fare		
Taxes	EUR	37.18
Total		
	EUR	128.18

Commission and Information

Commission: Percent
Reason: REISSUE
Tour Code:
Endorsements: NON REF/FLCHG RESTRICTED VALID OA FLIGHTS SHOWN/INVOI REISSUE DUE TO SC

Fare Calculation Line

I-ATH OA JKH91.00MNOBAGD EUR91.00END

Received From: OATESTC

6. Από τις επιλογές, που βρίσκονται αριστερά, επιλέγετε **Transactions** και ανοίγετε το εισιτήριο.

Record Locator: **OHT5FU**

Traveler

#	Type	Title	First Name	Middle Name	Last Name	Date Of Birth	Remark	Name Reference	FF#
1	1	ADT	MR	NIKOLAOS	NIKOU				

Itinerary

Booked - Air

	Class	Status	Cnx	Fare
Mon 18Jul16 10:40 - 11:25	ATH - JKH OA 272 K	0h 45m DH4	HK	OA 1

Create a new Fare for selected Flights

Transactions

Tickets

Reference	Source	Status	Transaction Date	Travelers	Segments
0505745792833	OA	Voided	20JUN16 07:57	NIKOLAOSMR NIKOU	OA272 ATH-JKH 18JUL
0505745792834	OA	Ticketed	20JUN16 15:03	NIKOLAOSMR NIKOU	OA272 ATH-JKH 18JUL

Services

Reference	Cpn	Source	Description	Type	Transaction Date	Status	Price (EUR)	Travelers	Segments
0501815093724	1	OA	PRE PAID BAGGAGE	EMD-A	20JUN16 07:57	VOIDED	EUR 0.00	MR NIKOLAOS NIKOU	OA272 ATH-JKH 18JUL
0501815093725	1	OA	PRE PAID BAGGAGE	EMD-A	20JUN16 15:03	ISSUED	EUR 0.00	MR NIKOLAOS NIKOU	OA272 ATH-JKH 18JUL

7. Επιλέγετε από τις παρακάτω επιλογές

Exchange/Reissue

Electronic Ticket

Print Status : Ticketed

Ticket Image Agent Coupon

Ticket Image Details for Document

		ET RECORD		NIKOU / NIKOLAOS(ADT)	
AGY:	27210971	O/D:	ATH / JKH	FF NO.:	
ISSUED:	20JUN16	TKT:	0505745792834	AGT:	OATESTC
PNR:	QHT5FU / F1 5NTW4D / OA	IATA:	27210971	FCI:	0
ISO:	GR	TC:		VAL CXR:	OA
VOID BY:	20JUN16 23:59				

Coupons

CP	STP	AL	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE BASIS	NVB	NVA	BAG	CS
1	O	OA	272	K	18JUL	ATH	JKH	10:40	OK	KNOBAGD	18JUL	18JUL	0PC	O

Fare Details

FARE:	EUR	37.00	
TAX:	EUR	3.00	YQ
TAX:	EUR	12.00	GR
TAX:	EUR	15.98	WP
TAX:	EUR	6.20	WQ
TOTAL:	EUR	74.18	

Details

Form of payment: EUR 74.18 CASH
 Endorsements: NON REF/FL/CHG RESTRICTED
 VALID OA FLIGHTS SHOWN
 Fare Calculation: ATH OA JKH37.00KNOBAGD EUR37.00END

Total Charges

Void Refund Exchange/Reissue Close