



REFUND ΜΕΡΙΚΩΣ ΧΡΗΣΙΜΟΠΟΙΗΜΕΝΟΥ ΕΙΣΙΤΗΡΙΟΥ

- GOLIGHT FARE***: Στο πεδίο “Base Fare Used” συμπληρώνετε το συνολικό fare amount. Επιλέξτε στο πεδίο “tax used” το εικονίδιο  και συμπληρώστε το πεδίο “Used Taxes” με τους φόρους που έχουν χρησιμοποιηθεί. Εν συνεχεία αλλάζετε στο commission το πεδίο “Returned on Original ticket” σε μηδενικό (0.00). Τέλος επιλέγετε  για να ολοκληρώσετε το refund.

Ticket Refund
Auto **Manual**


Ticket Information


Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MR (ADT)	0502295151	EUR	11May16	4FT7	27216103	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
029	1	OA	240	S	10JUN	ATH	SMI	SNOBAGD	O	Y
029	2	OA	245	S	30JUN	SMI	ATH	SNOBAGD	O	N

Calculation of Refund

Base Fare	56.00
Base Fare Used	- 0.00
Base Fare Refund	56.00
Tax Original	52.30
Tax Used 	- 0.00
Tax Refund	52.30
Ticket Refund	108.30
Penalty	- 0.00
Total Refund	108.30

Commission 

On Penalty	0.00
Returned on Original ticket	- 0.56
Commission due to Airline (x -1)	0.56

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	108.30	CASH	108.30
Total Amount	108.30	Refund/Credit	108.30


Submit
Cancel

Ticket Refund
Auto **Manual**

Coupons


TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
029	1	OA	240	S	10JUN	ATH	SMI	SNOBAGD	O	Y
029	2	OA	245	S	30JUN	SMI	ATH	SNOBAGD	O	N

Calculation of Refund

Base Fare	56.00
Base Fare Used	- 0.00
Base Fare Refund	56.00
Tax Original	52.30
Tax Used 	- 37.00
Tax Refund	15.30
Ticket Refund	71.30
Penalty	- 0.00
Total Refund	71.30

Tax Breakdown

Tax Code	Original	Used	Refunded
GR	24.00	12.00	12.00
WP	15.85	15.85	0.00
WQ	6.15	6.15	0.00
YQ	6.00	3.00	3.00
F8	0.30	0.00	0.30
	52.30	37.00	15.30

Commission 


On Penalty	0.00
Returned on Original ticket	- 0.00
Commission due to Airline (x -1)	0.56

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	108.30	CASH	71.30
Total Amount	108.30	Refund/Credit	71.30

2. **FLEX FARE***: Στο πεδίο **“Based Fare Used”** συμπληρώνετε το base fare που έχει ήδη χρησιμοποιηθεί, στην συνέχεια επιλέξετε στο πεδίο **“tax used”** το εικονίδιο  και συμπληρώστε το πεδίο **“Used Taxes”** με τους φόρους που έχουν χρησιμοποιηθεί. Στο πεδίο penalty συμπληρώνετε το τέλος ακύρωσης, εφόσον υπάρχει (π.χ. Euro 45.00) . Εν συνέχεια συμπληρώστε το Commission στο πεδίο "Returned on Original ticket" υπολογίζοντας 4% στα FLEX και στα BUSINESS εισιτήρια από το **“BASE FARE”**, ενώ για τα PSO δρομολόγια το 2%. (τα αναγραφόμενα commissions αναφέρονται σε GR BSP offices σε OA πτήσεις)

Τέλος επιλέγετε  για να ολοκληρώσετε το refund.

Electronic Ticket

Print Status : Ticketed

Ticket Image Agent Coupon

Ticket Image Details for Document

ET RECORD		/		ADT)	
AGY:	27213830	O/D:	ATH / ATH	FF NO.1	
ISSUED:	31MAY16	TKT:	05022951705	AGT:	COUNTER2
PNR:	QENN / F1	IATA:	27213830	FCE:	0
ISO:	GR	TC:		VAL CxR:	OA
VOID BY:	31MAY16 11:59P				

Coupons

CP	STP	AL	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE BASIS	NVB	NVA	BAG	CS
1	O	OA	32	S	19JUN	ATH	LRS	12:05p	OK	SOAPSO		19JUN	1PC	F
2	O	OA	33	S	21JUN	LRS	ATH	01:25p	OK	SOAPSO		19JUN	1PC	O

Fare Details

FARE:	EUR	166.00		
TAX:	EUR	0.30	FB	
TAX:	EUR	15.85	WP	
TAX:	EUR	6.15	WQ	
TOTAL:	EUR	188.30		

Details

Form of payment: EUR 188.30 CASH
 Fare Calculation: ATH OA LRS83.00SOAPSO OA ATH83.00SOAPSO EUR166.00END

Void Refund Exchange/Rescue Close

Ticket Refund

Auto Manual

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS	(ADT) 05022951705	EUR	31May16	QENNIG	27213830	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
594	1	OA	32	S	19JUN	ATH	LRS	SOAPSO	O	Y
594	2	OA	33	S	21JUN	LRS	ATH	SOAPSO	O	N

Calculation of Refund

Base Fare	166.00
Base Fare Used	- 83.00
Base Fare Refund	83.00
Tax Original	22.30
Tax Used	- 0.00
Tax Refund	22.30
Ticket Refund	105.30
Penalty	- 0.00
Total Refund	105.30

Commission

On Penalty	0.00
Returned on Original ticket	- 1.66
Commission due to Airline (x -1)	1.66

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

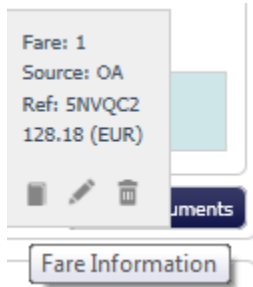
Charged To		Refunded To	
CASH	188.30	CASH	105.30
Total Amount	188.30	Refund/Credit	105.30

Submit Cancel

ΣΗΜΕΙΩΣΗ: Για να προχωρήσετε στην επανέκδοση συμβουλευτείτε πρώτα τα fare rules όπως φαίνεται παρακάτω.

Εντός κράτησης:

- Στο πεδίο “Itinerary” το οποίο βρίσκεται δεξιά και επιλέγετε το εικονίδιο  (fare information)



- Από τις επιλογές που εμφανίζονται επιλέγετε “View”

Traveler Group(s)

Requested		Priced				Travelers	
ADT		ADT				1	
Departure	Airport Codes	Fare Basis Code	Airline	Cabin	Booking Class	Bags	Not Valid Before/After
19JUL	ATH - JKH	MNOBAGD	OA		Y	0PC	View

Close

Επιλέγετε την αντίστοιχη κατηγορία στο **category filter**:

Back Close


Fare Rules

Airport Codes	Date	Airline	Fare Basis Code	Fare Type	Source
ATH - SMI	19JUL	OA	KNOBAGD		OA

Category Filter: All

- All
- Rule Application
- Eligibility
- Day and / or Time Application
- Seasonality
- KNOBAGD Flight Application
- WITHIN Advance Reservation / Ticketing Restrictions
- FARE TY Minimum Stay
- Maximum Stay
- Stopovers
- Transfers
- NO BOOK Combinability
- RULE - 5 Blackout Dates
- ECONOM Surcharges
- OW/RT E Accompanied Travel
- TRAVEL Travel Restrictions
- APPLICA Sales Restrictions
- AREA Penalties
- THESE F Higher Intermediate Point / Mileage Exceptions
- TICKET Ticket Endorsements
- WITHIN Greece
- CLASS OF SERVICE
- THESE FARES APPLY FOR ECONOMY CLASS SERVICE.
- TYPES OF TRANSPORTATION

Εκτός κράτησης:

- Στο ADD AIR  το οποίο βρίσκεται στο πάνω μέρος της σελίδας, συμπληρώνετε το δρομολόγιο που σας ενδιαφέρει και επιλέγετε **Fare Quote**

⚙️

Round Trip **One Way** Multi City

Depart: ATH Arrive: SMI Date: 05/08/2016 Time: Anytime Dep: Arr:

Flexible Dates:

Fare Search **Air Availability** **Schedule Only** **Fare Quote**

- Τέλος διαλέγετε τον επιθυμητό ναύλο:

Airline		Fare Basis	One Way	Round Trip	Class	Type	Source	Penalty	Days	ADV	MIN	MAX	RTG	Date Restrictions	Rules	
OA	PNOBAGD		4.00		P	NEGO ADT OA			-				0001	C 31DEC		
OA	UNOBAGD		12.00		U	NEGO ADT OA			-				0001	E 11JUL F 15SEP		
OA	TNOBAGD		18.00		T	NEGO ADT OA			-				0001	E 11JUL F 15SEP		
OA	POWOA		24.00		P	PUBL ADT OA			-				5555	C 31DEC		
OA	SNOBAGD		28.00		S	NEGO ADT OA			-				0001	C 31DEC		
OA	UOWOA		32.00		U	PUBL ADT OA			-				5555	E 11JUL F 15SEP		
OA	KNOBAGD		37.00		K	NEGO ADT OA			-				0001	C 31DEC		
OA	TOWOA		40.00		T	PUBL ADT OA			-				5555	E 11JUL F 15SEP		
OA	LNOBAGD		47.00		L	NEGO ADT OA			-				0001	C 31DEC		
OA	SOWOA		50.00		S	PUBL ADT OA			-				5555	C 31DEC		
OA	WNOBAGD		58.00		W	NEGO ADT OA			-				0001	C 31DEC		
OA	KHOW		59.00		K	PUBL ADT OA			-				5555	C 31DEC		
OA	LHOW		69.00		L	PUBL ADT OA			-				5555	C 31DEC		
OA	QNOBAGD		69.00		Q	NEGO ADT OA			-				0001	C 31DEC		
OA	HNOBAGD		79.00		H	NEGO ADT OA			-				0001	C 31DEC		
OA	WHOW		80.00		W	PUBL ADT OA			-				5555	C 31DEC		
OA	MNOBAGD		91.00		M	NEGO ADT OA			-				0001	C 31DEC		
OA	QHOW		91.00		Q	PUBL ADT OA			-				5555	C 31DEC		
OA	HOW		101.00		H	PUBL ADT OA			-				5555	C 31DEC		
OA	YNOBAGD		106.00		Y	NEGO ADT OA			-				0001	C 31DEC		
OA	MHOW		113.00		M	PUBL ADT OA			-				5555	C 31DEC		