

REFUND ΕΙΣΙΤΗΡΙΟΥ:

Από το πεδίο “Transactions” διαλέγετε το εισιτήριο και επιλέγετε **Refund**:

Electronic Ticket x

[Print](#) Status : Ticketed

Ticket Image Agent Coupon

Ticket Image Details for Document

ET RECORD		/		ADT)	
AGY:	27210971	Q/D:	ATH / ATH	FF NO.:	
ISSUED:	17JUN16	TKT:	050917929	AGT:	RETAIL
PNR:	/ F1	IATA:	27210971	FCI:	0
ISO:	GR	TC:		VAL CR:	OA
VOID BY:	17JUN16 23:59				

Coupons

CP	STP	AL	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE BASIS	NVB	NVA	BAG	CS
1	O	OA	38	S	12AUG	ATH	SKU	16:50	OK	SOAPSO		12AUG	1PC	O
2	O	OA	39	S	17AUG	SKU	ATH	09:00	OK	SOAPSO		12AUG	1PC	O

Fare Details

FARE:	EUR	132.00	
TAX:	EUR	0.30	FB
TAX:	EUR	15.98	WP
TAX:	EUR	6.20	WQ
TOTAL:	EUR	154.48	

Details

Form of payment: EUR 154.48 CASH
 Fare Calculation: ATH OA SKU66.00SOAPSO OA ATH66.00SOAPSO EUR132.00END

1. REFUND FOR FLEX* FARE: Στο πεδίο “Penalty” συμπληρώνετε το penalty amount (με βάσει τους κανόνες του ναύλου*). Εν συνεχεία συμπληρώστε το Commission στο πεδίο "Returned on Original ticket" υπολογίζοντας 4% στα FLEX και στα BUSINESS εισιτήρια από το “BASE FARE”, ενώ για το PSO δρομολόγια το 2%. (τα αναγραφόμενα commissions αναφέρονται σε GR BSP offices σε OA πτήσεις)

Τέλος επιλέγετε **Submit** για να προχωρήσετε στο refund:

Auto **Manual**

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MR	(ADT)	0509179292	EUR	17Jun16	27210971	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
377	1	OA	38	S	12AUG	ATH	SKU	SOAPSO	O	N
377	2	OA	39	S	17AUG	SKU	ATH	SOAPSO	O	N

Calculation of Refund

Base Fare	132.00
Base Fare Used	- 0.00
Base Fare Refund	132.00
Tax Original	22.48
Tax Used	- 0.00
Tax Refund	22.48
Ticket Refund	154.48
Penalty	- 90.00
Penalty Taxes to Pay	- 0.00
Total Refund	64.48

Commission

On Penalty	0.00
Returned on Original ticket	- 1.32
Commission due to Airline (x -1)	1.32

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	154.48	CASH	64.48
Total Amount	154.48	Refund/Credit	64.48

2. REFUND FOR **GOLIGHT*** FARE: Στο πεδίο “**Base Fare Used**” συμπληρώνετε το face value και αλλάζετε στο commission το πεδίο “**Returned on Original ticket**” σε μηδενικό (0.00). Τέλος επιλέγετε **Submit** για να προχωρήσετε στο refund:

Auto Manual

Ticket Information

Traveler	Ticket #	Currency	Date	PNR	IATA	Tour Code
MRS	05091792924	EUR	18Jun16		27210971	

Coupons

TKT	CP	AL	FLT	CL	DATE	BRD	OFF	FARE BASIS	ST	Used
413	1	QA	240	P	15AUG	ATH	SMI	PNOBAGD	O	N

Calculation of Refund

Base Fare	4.00
Base Fare Used	- 4.00
Base Fare Refund	0.00
Tax Original	37.18
Tax Used	- 0.00
Tax Refund	37.18
Ticket Refund	37.18
Penalty	- 0.00
Total Refund	37.18

Commission

On Penalty	0.00
Returned on Original ticket	- 0.04
Commission due to Airline (x -1)	0.04

Waiver Code

Enter waiver code here if applicable

Monetary Settlement

Charged To		Refunded To	
CASH	41.18	CASH	37.18
Total Amount	41.18	Refund/Credit	37.18




Submit Cancel

ΣΗΜΕΙΩΣΗ: Για να προχωρήσετε στην επανέκδοση συμβουλευτείτε πρώτα τα *fare rules* όπως φαίνεται παρακάτω.

Εντός κράτησης:

- Στο πεδίο “Itinerary” το οποίο βρίσκεται δεξιά επιλέγετε το εικονίδιο  (fare information)

Fare: 1
Source: OA
Ref: 5NVQC2
128.18 (EUR)

   **Documents**

Fare Information

- Από τις επιλογές που εμφανίζονται επιλέγετε “View”

Traveler Group(s)

Requested		Priced				Travelers	
ADT		ADT				1	
Departure	Airport Codes	Fare Basis Code	Airline	Cabin	Booking Class	Bags	Not Valid Before/After
19JUL	ATH - JKH	MNOBAGD	OA		Y	0PC	View

Close

Επιλέγετε την αντίστοιχη κατηγορία στο **category filter**:

Back Close


Fare Rules

Airport Codes	Date	Airline	Fare Basis Code	Fare Type	Source
ATH - SMI	19JUL	OA	KNOBAGD		OA


Category Filter: All

- All
- Rule Application
- Eligibility
- Day and / or Time Application
- Seasonality
- Flight Application
- KNOBAGD Advance Reservation / Ticketing Restrictions
- WITHIN Minimum Stay
- FARE TY Maximum Stay
- Stopovers
- Transfers
- NO BOOK Combinability
- RULE - 5 Blackout Dates
- ECONOM Surcharges
- OW/RT E Accompanied Travel
- TRAVEL Travel Restrictions
- APPLICA Sales Restrictions
- AREA Penalties
- THESE F Higher Intermediate Point / Mileage Exceptions
- Ticket Endorsements
- WITHIN GREECE
- CLASS OF SERVICE
- THESE FARES APPLY FOR ECONOMY CLASS SERVICE.
- TYPES OF TRANSPORTATION

Εκτός κράτησης:

- Στο **ADD AIR**  το οποίο βρίσκεται στο πάνω μέρος της σελίδας, και συμπληρώνετε το δρομολόγιο που σας ενδιαφέρει και επιλέγετε **Fare Quote**


⚙️ Round Trip **One Way** Multi City

Depart	Arrive	Date	Time	Dep	Arr
 ATH	SMI	05/08/2016	Anytime	<input checked="" type="radio"/>	<input type="radio"/>

Flexible Dates

Fare Search Air Availability Schedule Only Fare Quote

- Τέλος επιλέγετε τον επιθυμητό ναύλο:

 Currency: EUR Source(s): OA ATH - SMI 05AUG16															
Airline	Fare Basis	One Way	Round Trip	Class	Type	Source	Penalty	Days	ADV	MIN	MAX	RTG	Date Restrictions	Rules	
OA	PNOBAGD	4.00		P	NEGO ADT	OA		-				0001	C 31DEC		
OA	UNOBAGD	12.00		U	NEGO ADT	OA		-				0001	E 11JUL F 15SEP		
OA	TNOBAGD	18.00		T	NEGO ADT	OA		-				0001	E 11JUL F 15SEP		
OA	POWOA	24.00		P	PUBL ADT	OA		-				5555	C 31DEC		
OA	SNOBAGD	28.00		S	NEGO ADT	OA		-				0001	C 31DEC		
OA	UOWOA	32.00		U	PUBL ADT	OA		-				5555	E 11JUL F 15SEP		
OA	KNOBAGD	37.00		K	NEGO ADT	OA		-				0001	C 31DEC		
OA	TOWOA	40.00		T	PUBL ADT	OA		-				5555	E 11JUL F 15SEP		
OA	LNOBAGD	47.00		L	NEGO ADT	OA		-				0001	C 31DEC		
OA	SOWOA	50.00		S	PUBL ADT	OA		-				5555	C 31DEC		
OA	WNOBAGD	58.00		W	NEGO ADT	OA		-				0001	C 31DEC		
OA	KHOW	59.00		K	PUBL ADT	OA		-				5555	C 31DEC		
OA	LHOW	69.00		L	PUBL ADT	OA		-				5555	C 31DEC		
OA	QNOBAGD	69.00		Q	NEGO ADT	OA		-				0001	C 31DEC		
OA	HNOBAGD	79.00		H	NEGO ADT	OA		-				0001	C 31DEC		
OA	WHOW	80.00		W	PUBL ADT	OA		-				5555	C 31DEC		
OA	MNOBAGD	91.00		M	NEGO ADT	OA		-				0001	C 31DEC		
OA	QHOW	91.00		Q	PUBL ADT	OA		-				5555	C 31DEC		
OA	HOW	101.00		H	PUBL ADT	OA		-				5555	C 31DEC		
OA	YNOBAGD	106.00		Y	NEGO ADT	OA		-				0001	C 31DEC		
OA	MHOW	113.00		M	PUBL ADT	OA		-				5555	C 31DEC		